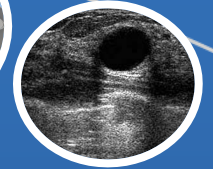


### Complaints procedure

We strive to always give our patients the best possible care. We will investigate any complaints from patients or their representatives thoroughly. If you are unhappy with the service or care we are providing please contact us at [info@yorkshirehealthsolutions.com](mailto:info@yorkshirehealthsolutions.com) or telephone 0113 3854665



[www.yorkshirehealthsolutions.com](http://www.yorkshirehealthsolutions.com)

innovation & quality



# Going for an Ultrasound

## Yorkshire Health Solutions

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Company no. 07851084

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## Patient Information

# Information for patients having an ultrasound



## What is an ultrasound scan ?

An ultrasound scan uses sound waves to record a picture of parts of the human body. A hand held probe is moved across the skin surface and the images are displayed on the screen and stored on a computer. Ultrasound is a safe procedure and does not involve ionising radiation. It is often the first line of investigation for abdominal, gynaecological and musculoskeletal symptoms.

## Who will perform the ultrasound ?

An experienced sonographer who is NHS trained will perform the examination. Occasionally a Consultant Radiologist will perform the ultrasound.

## Where will the procedure take place ?

In your local GP surgery close to your home.

## Is there any special preparation ?

Some exams require no preparation. You may be required to have a full bladder or be fasted for 6 hours before your scan. You will receive specific further information in an appointment letter/e-mail. If you are a diabetic please bring some food along with you on the day of your scan.

## Upon arrival

You will be met by one of the reception staff and will wait in the waiting area. One of our assistants will then bring you into the ultrasound room where you will meet the sonographer.

## What happens during the scan?

You will lie down on a couch, the lights will be dimmed and gel and an ultrasound probe will be applied to your skin. Images will be recorded so they can be viewed later.. The examination should not be painful. The scan should take no longer than 20 minutes.

## When will I get my results?

Your scan will be reported on the day and be sent by post, fax or e-mail to your GP within 2 working days. Rarely a scan may require a second opinion from one of our senior Sonographers or Consultant Radiologists. This will happen within 24 hours. You should arrange to see your GP 7-10 days after your scan to discuss the results. A provisional report may be given to you verbally on the day by our Sonographer.



## More information

This leaflet is intended to provide general information only. YHS cannot accept any legal liability from its use. Further information will be available to you with your appointment letter. More information on your ultrasound is available at

[www.yorkshirehealthsolutions.com](http://www.yorkshirehealthsolutions.com)

Alternatively please visit the Royal College of Radiologists' website:

[www.goingfora.com](http://www.goingfora.com)

## NHS Direct

For health advice or info you can call NHS Direct on **0845 45647** or visit [www.nhsdirect.nhs.uk](http://www.nhsdirect.nhs.uk)